



Quality Policy	Document No:	Prepared By:	Issue Date:
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	Policy	Nicolas Aldrich	Rev. 00

QUALITY POLICY

EFK Engineering operates a quality management system that conforms to the international standard ISO 9001:2015 and API Q1.

The Quality Policy of EFK Engineering is to ensure that all products supplied and/or processed by the company conform to our customers' specifications. Establishing parameters and practices in every aspect of our operations allows us to provide products conforming to - or exceeding - requirements with a high degree of consistency.

The company places particular emphasis on obtaining client satisfaction by:

- Responding promptly and accurately to customer enquiries and orders.
- A constant pursuit of quality, value and reliability in the products and services that the company supplies to its customers.
- Ensuring that its management and staff are fully trained to meet the requirements of the business and its customers.
- Constantly striving to meet and where possible exceed its customers' expectations.

To meet the specified requirement of the customer, the company applies a quality management system in conjunction with other management controls. The company will:

- Comply with all applicable laws and regulations
- Follow a concept of continuous improvement and make best use of its management resources in all quality matters
- Communicate its quality objectives and its performance against these objectives throughout the company and to interested parties.
- Take due care to ensure that activities are safe for employees and others who come into contact with our work
- Work closely with our customers to establish the highest quality standards.
- Adopt a forward-looking view on future business decisions that may impact on quality.
- Train our staff in the needs and responsibilities of quality management.
- Conduct business ethically.

It is the company's policy and commitment of top management to seek to operate continuously to this standard and to maintain ongoing compliance with and certification to ISO 9001:2015 and API Q1.

Signed at EFK - CAPE TOWN on 15 Jan 2023

NICOLAS ALDRICH

Managing Director/Operations Director